

solutions

SDI...

GROUP • UK

Dedicated Maintenance Solutions

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PREVENTION MAINTENANCE PROGRAMMES
24/7 SUPPORT
FACILITY MANAGEMENT
CONSULTANCY
REFURBISHMENT



DEDICATED MAINTENANCE SOLUTIONS

SDI Group UK provides a complete maintenance and support service that delivers a responsive and flexible solution for all material handling operations. Working in partnership with customers, the company develops bespoke packages that streamline the maintenance process to achieve minimum downtime, lower overheads and a reduced administrative burden. This approach ensures maximum up-time of a customer's order fulfilment system, and where breakdowns do occur provides instant reaction to breakdowns.

- Preventative Maintenance Programmes
- 24/7 Support
- Facility Management
- Consultancy
- Refurbishment



As the leading integration specialist, SDI Group possesses the knowledge and experience to maintain any materials handling solution, offering a single point of contact for all customer requirements and removing the hassle of dealing with multiple suppliers. This unrivalled capability ranges from simple conveyors systems through to high technology automated storage and retrieval systems and sophisticated high speed flat pack, and carton sortation systems, as well as including a comprehensive understanding of the high level controls systems that manage these types of complex operations.

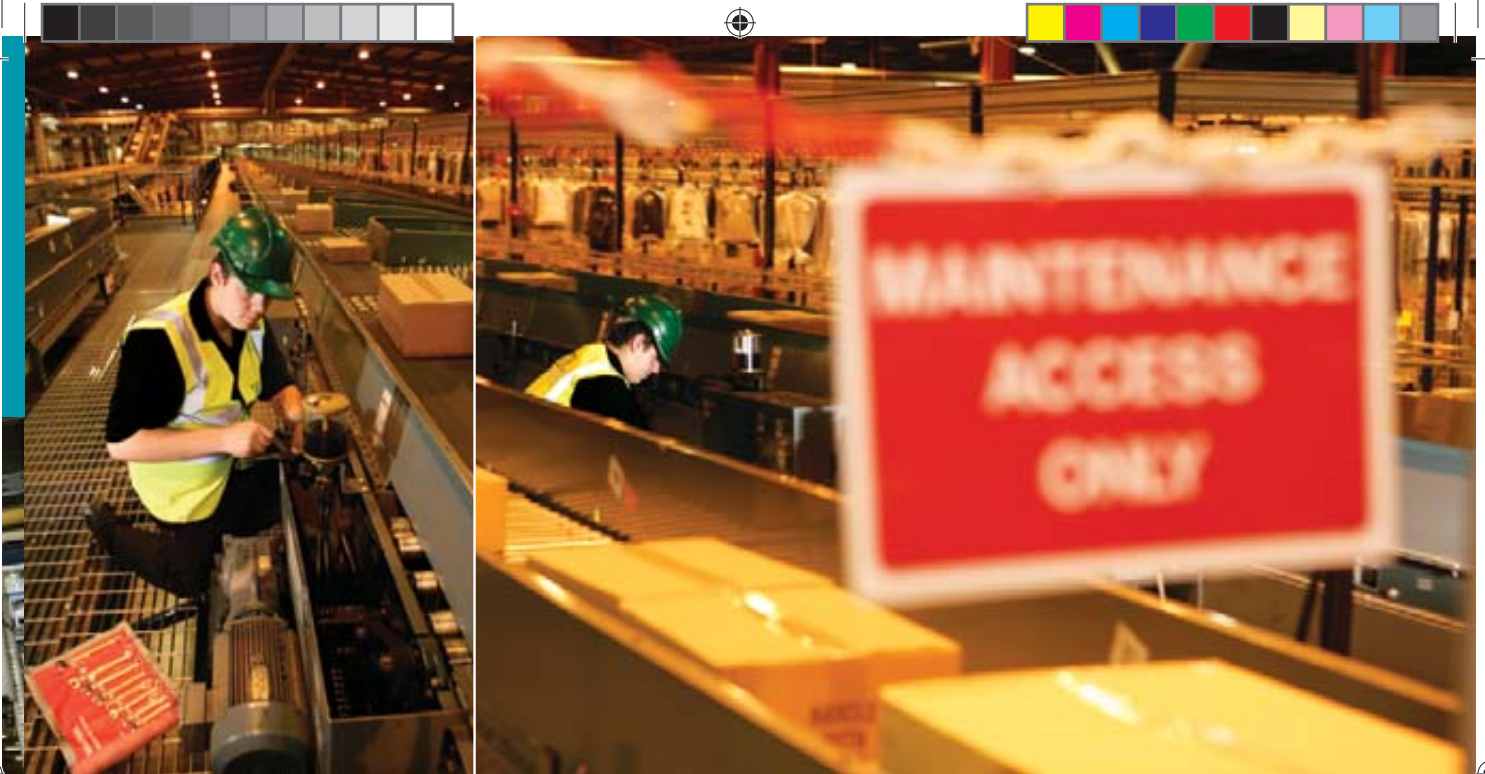
SUPPORT

In order to offer a robust 24/7 support service, a large number of managed sites incorporate resident engineers, carrying out regular maintenance in line with SDI Group UK's proven Preventative Maintenance Programmes. However, no two customer needs are the same, so the company also provides a range maintenance support options that include an on-demand rapid response call-out service; an in-house software team for remote and on-site assistance; and a telephone hotline to offer round-the-clock advice and deal with urgent customer enquiries.

The Green Maintain software package is designed to facilitate the maintenance

process and increase the life of the material handling operation by producing scheduling and statistical reports. The 12-month revolving scheduling functionality makes certain that all essential checks and servicing have been completed and that planned work is undertaken during the most effective maintenance windows to avoid operational downtime.

In addition, parts management ensures that essential parts are either readily accessible or stocked, whilst a range of historical analysis reports are available to provide valuable management information regarding breakdowns, costs and operational trends.



TOTAL FACILITY MANAGEMENT

SDI Group UK offers a total solution that encompasses site maintenance and facilities management if required. As well as maintaining all material handling equipment, the company can provide an integrated solution that covers all

areas of the warehouse with weekly and monthly checks for a range of site infrastructure such as lighting, sprinkler systems, fire pumps, emergency alarms, perimeter fencing, yards, docks and doors. In addition, SDI Group UK works with a

range facility services partners to offer a managed solutions that can cover warehouse, office and canteen cleaning, as well as catering and security services.

CONSULTANCY & REFURBISHMENT

SDI Group UK is committed to utilising the company's expertise to achieve ongoing value for its customers. As a result, it offers innovative consultancy services to identify areas of improvement that can achieve added cost savings and operational efficiencies. In particular, SDI Group UK has worked closely with a

number of clients to develop innovative water and energy saving initiatives, using the latest technologies and techniques, to significantly lower operating and reduce the environmental impact of a facility.

SDI Group UK also offers refurbishment

services, updating obsolete and ageing technology to better meet a customer's operational needs and extend the lifetime of existing warehouse solutions. Refurbishment offers an effective means of upgrading outdated technology without the levels of capital expenditure required for a new, bespoke solution.

Case Studies

SDI Group UK's network of more than 100 service and maintenance engineers now support many sites across the UK for key customers including TNT, Primark, ASDA, Woolworths, TK Maxx, Monsoon, Matalan, WH Smith and QVC.

MONSOON

The 256,000 sq ft Distribution Centre in Wellingborough handles clothing, footwear and accessories for Monsoon and Accessorize stores within the UK. The automated materials handling solution was designed and installed by SDI Group UK and went live in October 2007.

SDI Group UK provides a complete maintenance solution at the Distribution Centre for both automation equipment and site infrastructure. Full-time engineering support is provided to cover a three-shift operation to minimise any unplanned stoppages. Scheduled work takes place in strict maintenance windows to ensure that operational downtime is less than four hours each week.

MATALAN

The 320,000 sq ft Distribution Centre in Corby serves more than 70 Matalan stores in the south of England, handling a diverse range of clothing and non-clothing ranges. Towards the end of 2005, SDI Group UK completed the installation of a high throughput automated storage and sortation system for both hanging garment and boxed goods.

SDI Group UK provides a flexible maintenance programme that has three engineers and an apprentice working at the site at all times. The service covers the maintenance needs of the installed

storage and sortation solution and an existing high-bay automated storage and retrieval system, as well as site infrastructure. Utilising clever scheduling the engineering team reduces operational impact by maintaining equipment during planned periods of downtime.



PRIMARK

The Primark National Distribution Centre in Lutterworth, Leicestershire, handles boxed and hanging goods for the retailer's stores across the UK. The one million sq ft, three-building facility, houses a complex automated solution – installed by SDI Group UK in 2006 – that has a mixture of components including, pallet conveyors, carton conveyors, goods on hangers conveyors, shuttle cars, a tilt tray sorter and loading and unloading booms.

SDI Group UK provides 24/7 cover using a dedicated 11-strong engineering team, which provides total planned maintenance of all automated systems and immediate response to any unforeseen breakdowns. Since working at the site, the maintenance team has enhanced the original design of the hanging system, allowing greater throughput with less downtime for the customer, as well developing a number of cost saving initiatives for Primark.

WH SMITHS

The 230,000 sq ft Distribution Centre in Swindon handles books, CDs, DVDs, Videos and all stationery products for onward delivery to stores. The automated sortation solution – not originally installed by SDI Group UK – utilises 15 induct stations with 600 output chutes and is capable of processing up to 30,000 items per hour.

SDI Group UK provides a full maintenance programme for all material handling equipment at the facility, with a technical manager and six engineers covering a 24-hour, five-day operation with additional weekend support where required. This dedicated team has also project-managed necessary refurbishment work including software upgrades for the sortation equipment, as well as scanner upgrades and conveyor changes.



About SDI Group

SDI Group is a leading specialist in the provision of integrated materials handling solutions for retail, wholesale, fulfilment and e-commerce distribution operations. The Group's collective

experience and expertise encompasses the entire spectrum of distribution centre operation and infrastructure, from consultation, design and building to installation, maintenance and support.

As a global systems integrator, the Group designs solutions which improve productivity and retail sales margin while supporting sales growth.



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